

BRUCE MORRIS
Senior Technical Writer / Editor

2221 Thurm Ave.
Belmont, CA 94002-1547
E-Mail: morcomm@comcast.net
Web site: <http://www.morcommcompress.com>

Voice: (415) 264-6245
Fax: (650) 654-4071

BACKGROUND:

Over fifteen years experience generating user manuals, test procedures, application notes, and white papers for T-1/E-1 (local loop to DS-3), DDS (Digital Data System), ISDN, DTE-DCE protocol analysis, LAN/WAN network diagnostics and automatic cable/connector testing.

CLIENTS: 1991-2010:

MorComm Technical Writing Services
Belmont, California



2004-2010: *Margalla Communications, Inc.,
Woodside, California.*

- Marketing White Papers on 10 Gig Ethernet, iSCSI and SAN hardware copy-edited using MS Word, MS Power Point, and Adobe Acrobat.



DCM Industries, Inc., Union City, California.

2000-01: Engineering Department

- Software and hardware manuals for automatic cable test systems used to measure IEEE-1394 FireWire[®], USB and coaxial cables, patch cords and connectors.

1993-94: Telecom Products Group

- Application notes and operating manuals for DCM Model 555B Full Duplex DS1/DS0 Analyzer, Model 545 T-1/DS0 BER Test Set and Model 515 T-1 PCM Pattern Receiver.



Fujitsu Ltd.

1998-2000: Independent Contractor, Professional Services Division (PSD), Network Technology Group, HAL Computer Systems, Campbell, California

- Hardware and software user manuals for SR5400 Layer 2/Layer 3 switching router.
- Linguistic usability studies of software.
- Command Line Interface (CLI) firmware for “debugging” SR5400 Switching Router.
- Hardware and software user manuals and VAR training materials for Net2Desk ISDN Router used in the Small Office/Home Office (SOHO) environment.



Carrier Access Corp. (CAC), Boulder, Colorado

1996-97: Engineering Design Lab

- Hardware and software user manuals for Access Bank II intelligent dual port T1 voice & data multiplexer (with V.35 router interface).
- Coordinated patent application development process for TSI (Time Slot Interchange) Switch and TDM (Time Division Multiplexing) techniques implemented in a Digital Signal Processor (DSP).
- Text and graphics for patent application submitted by CAC to Chrisman, Bynum & Johnson, Boulder, Colorado.



Telco Systems, Inc.

1994-96: ISO 9001 project, Alpha Lab, Fremont, California

- Long-term contract to write network qualifying test procedures and generate test plans and requirements for qualifying T-1/FT-1, DDS, ISDN, Frame Relay, and ATM network elements for ISO 9002 / 2000 document certification.



TTC, Germantown, Maryland

1991: Marketing-Communications Dept., TTC / Fireberd Division

- Reference manual for TTC T-1 PCM Analyzer module of Fireberd 6000 network test set.

EMPLOYMENT HISTORY:

IN-HOUSE TECHNICAL WRITING POSITIONS



1988-90: *Tektronix Corporation*

Senior Technical Writer
LP COM Subsidiary
Mountain View, California

Computer user software and hardware manuals for TC 1000 Protocol Analyzer and TC 1000 CEPT / E1 PCM Analyzer

- Researched ITU-TSS Blue Books to bring manuals into conformity with European E1 CEPT/PCM conventions.
- Ran TC 1000 CEPT PCM analyzer software to generate engineering debugging reports.



1985-88: *Verilink Corporation*

Senior Technical Writer
Marketing & Engineering Departments
San Jose, California

User manuals for T1 Channel Service Units (CSU/DSUs), BER test sets (BERT), automatic protection logic switches (APLS), and ESF network diagnostic management software.

- Founded and managed Verilink technical documentation department.
- Coordinated manual printing and distribution.
- Interfaced with printers, copy shops and graphic artists.
- Wrote marketing application notes.



1979-82: Junior Technical Writer
Farinon Division/ Harris Corporation
San Carlos, California

User manuals and field modification hardware kits for digital and analog microwave radios

- Maintained technical documentation library.
- Produced user manuals and field mod kits in conformity with Bell System Standard Practices (BSP) requirements.

EDUCATION:

B.A., English and Linguistics, San Francisco State College, San Francisco, California

ADDITIONAL EDUCATION:

AC/DC Electronics, College of San Mateo / Harris-Farinon, San Carlos, California.
Electronics 100 (Basic Electronics), Cañada College, Redwood City, California.
Desktop Publishing Seminar: "Designing with

Desktop Publishing," Business and Professional Research Institute, Palo Alto, California.

Seminar, "T-1 Takes Off," Delphi Associates, Inc., San Francisco, California.

Seminar, Emerging Broadband Technologies @ Michael F. Finneran, dBRn Associates, Inc., Fremont, California.

PROFESSIONAL AFFILIATIONS:

Senior Member, Silicon Valley Chapter, Society for Technical Communication (STC).
Full Member, San Francisco Section, Institute of Electrical and Electronics Engineers, Inc. (IEEE).
Member, IEEE Communications Society.

HONORS:

Biography in Marquis Who's Who In Science and Engineering, 9th Edition, 2007-08.
Biography in Marquis Who's Who in America, 63th Edition, 2008.
Member, Commonwealth Club of California, 2006.

SKILLS:

Hardware:

IBM PC/AT; HP LaserJet 5000, HP LaserJet IIP Plus, and Apple Laser Writer III printers; HP ScanJet 5p scanner, et al.

Software:

Adobe FrameMaker 7.2; Adobe Acrobat 7 Professional; MS Word 2000; MS PowerPoint 2003; MS Visio 2000; Corel WordPerfect Suite 8; WP Presentations Graphics; ProComm Plus communication software, et al.

OSs:

WIN XP; WIN95/98; WIN NT 4.0.1; MS DOS 7.0

LICENSES & PERMITS:

City of Belmont Business License
No. 06016934
California State Sellers Permit
SR BHA 99793156